

### Important care before using writing surface:

Clean the surface thoroughly with a non-abrasive household cleaner, such as a glass cleaner and a soft cloth. Once cleaned, completely rinse the surface with clean water. The water rinse will remove any residue left behind by the cleaning agent. Dry with a clean soft cloth.

### Important maintenance for walltalkers® surfaces:

- 1) Use walltalkers dry erase markers or EXPO® brand for optimal performance.
- 2) **Remove dry erase markings with walltalkers or similar felt eraser for best possible results. Press firmly when erasing, using a circular motion. Change erasers as they become dirty.** Dirty erasers will leave ink residue on the surface.  
**WARNING: The hard plastic edges of Sanford EXPO type erasers may scratch the surface of the walltalkers.**
- 3) For daily cleaning, or as needed, rinse the surface with water. This may be done with a soft cloth or sponge. Dry the surface with a soft cloth prior to writing. Low odor markers similar to the walltalkers 2 dry erase markers may require more frequent cleansing.
- 4) If the recommendation from step 3 does not remove marks, use walltalkers dry erase cleaner or walltalkers towelettes. Once the material is clean, rinse the surface with water and dry with a soft cloth.
- 5) For stubborn stains, use a paint/stain remover such as Goof Off®. Apply to a soft cloth, blot and/or rub gently over the stained area. After the stain has been removed, rinse with clean water and dry with a soft cloth. Follow the paint/stain remover manufacturer's precautions before using.

### CAUTION:

- **Do not use ballpoint pens or other sharp pointed instruments on the walltalkers surface.**
- **Erasers with sharp edges or plastic housing may scratch the walltalkers surface.**
- **Do not use abrasive cleaners on the walltalkers.**
- **Permanent marker may be removed with walltalkers dry erase cleaner or by writing over the markings with a dry erase marker.**

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**If using the nu•vu•rite™ surface, be sure to use the walltalkers nylon bristle eraser for best results.** Normal felt erasers do not reach deep enough into the bi-directional lenticular surface.

- 3) High gloss dry erase surfaces offer excellent dry erasability; as the gloss level decreases so may the total effectiveness of dry erasing. If using the walltalkers 2 low odor dry erase markers, additional cleaning with water and a soft cloth may be required. If ghosting occurs, wipe the board with a soft cloth dampened with water. Ghosting is the term used to describe any faint remnant of marker left on the board after dry erasing. The use of walltalkers towelettes will also remove the ghosting from the dry erase surface.
- 4) For daily cleaning, rinse the surface with water. This may be done with a soft cloth or sponge. Dry the surface with a soft cloth prior to writing.
- 5) If the recommendation in step 4 does not remove marks, use walltalkers dry erase cleaner or walltalkers towelettes. Once the material is clean, rinse the surface with water and dry with a soft cloth.
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