

SANFOOT®

NATURAL WOOD VENEER WALLCOVERING

Dead Flitch Samples / Live Flitch Samples / Full Sheet Samples Ready By Dates / Shipping Dates

These are subjects that are great concerns of all SanFoot Distributors. The definitions below are to clarify the meaning of each topic.

A Dead Flitch sample is a standard 8" x 10" sample or bigger that we send you when you request a sample of a species. As stated on the back of all samples a Dead Flitch sample is only representative of the species and can have a different color, grain, and character from one flitch to the next flitch, or from order to order. Not all trees are the same even among the same species.

A Live Flitch sample for any species of SanFoot Natural Wood Veneer Wallcovering is a single leaf of the species from the flitch that will be used in the production of the order. This Live Flitch sample will be unfinished raw wood, it will be approx. 5" to 9" wide and the length you have requested. You, the Distributor, are required to show this sample to your customer and get it approved, signed (with a felt tip writer) and returned to Jacaranda before any production will start on your order. If your customer wants to see what a Live Flitch sample looks like with a finish applied, Jacaranda suggest you go to a paint company and buy a can of low sheen finish and apply it to the sample before showing your customer, or you can apply some water to one end. This is the process done by other veneer manufacturers throughout the United States and Canada.

Full Sheet Samples are only available if the material you have requested is in stock in Miami, FL, USA. In order to get a Full Sheet Sample a PO for the entire order has to be issued to Jacaranda, the first sheet of the order will then be shipped to your customer for approval. The balance of the material will be held for a period of no longer than 5 business days at which time the balance of material will be shipped to your customer or material will be placed back on the market for sell. The Distributor is responsible for all freight to and from Jacaranda on the shipping of Full Sheet Samples. Full Sheet Samples are not available on Live Flitch sample request.

A Ready By Date is a date that is given to Jacaranda by the Factory in Japan as an approx. date the material that was ordered will be out of production. Since this date is given to Jacaranda before the production of the order is completed it is an APPROXIMATE DATE. We offer this date to you, our Distributor, as a guideline for when the material might be ready for shipping from the Factory. Jacaranda doesn't intend for a Distributor to give these date to a customer as a shipping date for the material.

The Shipping Date as a rule is the next Friday after the production of the order has been completed. This date can be well past the Ready By Date that was given before production started. Regular shipments are loaded on Fridays in Japan and arrive on Tuesday or Wednesday in Miami, FL, USA based on shipment released by US Customs in a timely manner. US Customs can and have held shipments for up to 10 days and there is no recourse that can be taken by anyone if this happens to a shipment that contains your order.

If you have any questions about the above topics please feel free to contact Jacaranda, Inc..

Management,
Jacaranda, Inc.
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DEFINITIONS