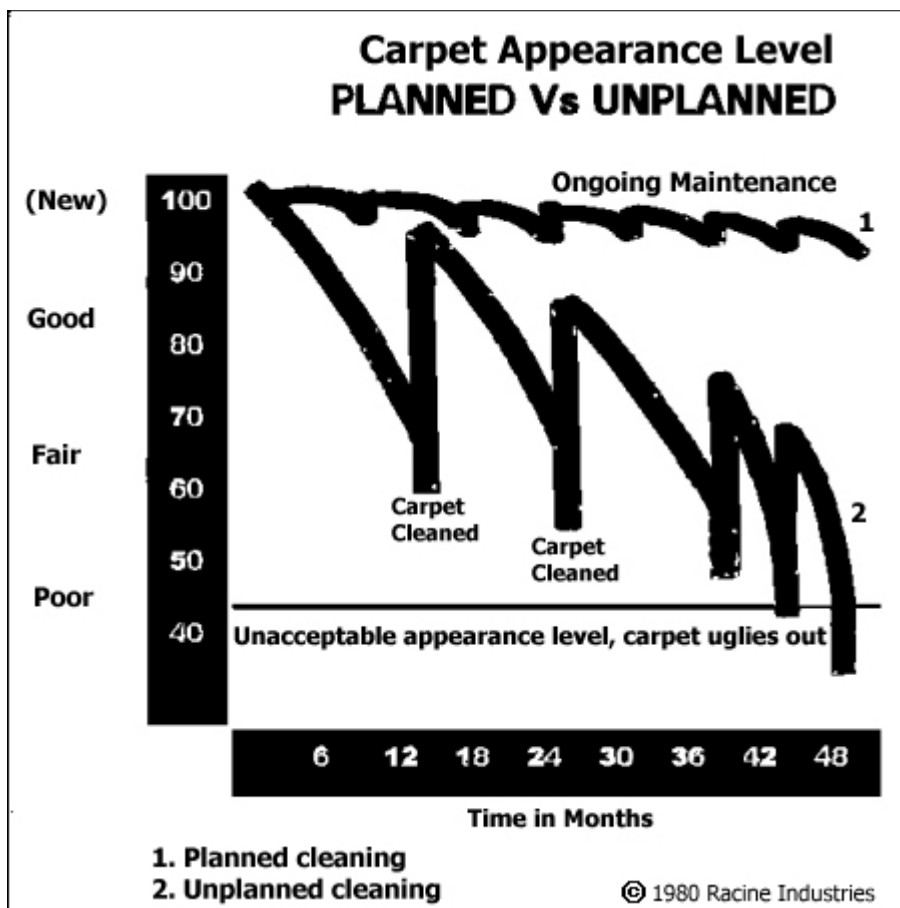


# maintenance programme

A planned maintenance programme should be put in place. The objective of a planned maintenance programme is *clean carpet all year round at a reasonable cost.*

Planned Cleaning	Unplanned Cleaning
Preventative and cost effective	Reactive and costly
Extends carpet life	Leads to premature wear and replacement
Focus is on keeping clean carpet clean	Focus is on cleaning visibly dirty carpet
Program driven	Product driven
Results driven	Activity driven
Keeps carpet looking good, longer – protects asset value	Leads to early loss of appearance and need for asset replacement



Irregular Maintenance -> Accelerated wear



Regular Maintenance -> Extends Carpet's Life

We recommend a planned maintenance program for your quality **tretford** carpet using Host® low moisture extraction. This system is available almost worldwide.

- A planned maintenance program will ensure maximum appearance retention and performance from your purchase of quality carpet.
- A planned maintenance program must include the use of up-right or canister vacuum cleaners with brush-action powerheads.
- Dry vacuuming should be carried out in the direction of the **tretford** cords.
- To address spillages and keep the daily appearance of your **tretford** cord carpet, obtain a Spot Removal Kit, which contains the appropriate spot remover liquid and Sponges or Host® dry carpet cleaner or equivalent. Using this dry cleaning system for spots and spills leaves the carpet uniformly clean – no evidence of spot removal.
- If a spot or spill does not come out with a second or third application of Host® sponges, contact your local professional carpet cleaner today. Quick action may prevent a permanent stain setting.
- If in doubt do not attempt to use other chemicals which could remain active in your carpet or could react with the bonding material which secures the face of the carpet to the backing. The use of inappropriate chemicals may cause permanent damage to the carpet. Be cautious also about using off-the-shelf carpet cleaning detergents. Many can leave a sticky residue in the carpet that will result in premature re-soiling.

Regardless of the system you use, please note the following important points:-

1. Always install and maintain adequate barrier/entrance matting
2. Do not use shampoos and cleaners with a spirit base
3. If spillages occur and you do not have an approved spotting kit to-hand, please observe the following rules:

Never rub the carpet. Spillages and cleaning solutions should be blotted up by gently pressing a colourfast towel or similarly absorbent material against the affected area.

Act quickly . The longer a spill is left unattended, the harder it is to remove the stain.

Complaints cannot be entertained where carpets are not maintained using an approved system or in accordance with manufacturer's instructions.